



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

### C A No. Applied for Complaint No. 481/2024

In the matter of:

Mansoor Azam

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

### Appearance:

1. Mr. Absar Ahmed, Counsel of the complainant along with complainant
2. Mr. Akash Swami, Mr. R.S. Bisht & Mr. Akshat Aggarwal, On behalf of BYPL
3. None present on behalf of Adnan Azam

### ORDER

Date of Hearing: 14<sup>th</sup> August, 2025

Date of Order: 26<sup>th</sup> August, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the case giving rise to this grievance are that both the complainant and his brother (Adnan Azam) are residing at the different portions of premises bearing address 561, GF, Gali Hakim Ji wali, Chooriwalan, Jama Masjid, Delhi-110006. It is also his complaint that an electricity connection having CA no. 100260080 was installed in the said property in the name of Abdul Maman who is their grand-father.

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The grand-father of the complainant expired on 20.09.1999 and father of the complainant continued his possession of the said property. Complainant submitted that his father Abdul Hannan also expired on 01.05.2013.

It is also his submission that Adnan Azam (his brother) illegally got the subject electricity connection transferred in his name on 08.09.2022 without the permission of the complainant.

Complainant further stated that he first approached Hon'ble High Court of Delhi where Sh. Adnan Azam stated "that he never applied for a new connection or for transfer of existing connection in his name at property bearing no. 561, GF, Gali Hakim ji wali, Chooriwalan, Jama Masjid, Delhi-110006."


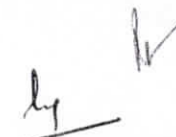
That the Hon'ble High Court of Delhi has granted liberty to the complainant to approach this Forum for Redressal of his grievance. Therefore, the complainant approached this Forum for Redressal of his grievance and to restore the previous electricity connection in the name of Abdul Mannan Bearing CA No. 100260080 which was installed on 03.05.1975 in property bearing no. 561, GF, Gali Hakimji Wali, Chooriwalan, Jama Masjid, Delhi-110006.

2. The respondent in their reply briefly stated that by the way of present complaint the complainant is seeking restoration of electricity connection in the name of Abdul Mannan or to change/grant the connection in the name of Complainant.

Reply further submits that primary grievance of the complainant is issuance of connection in the name of Adnan Azam (grand-son) against meter no. 11482624 at premises no. 561, GF, Gali Hakim ji Wali, Chooriwalan, Jama Masjid, Delhi-110006 which was previously in the name of Abdul Maman (grand-father).

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It is further submitted that the said issuance/processing of the connection was done as per law by following the applicable regulations contained in the DERC Supply Code primarily Regulation 10. It is pertinent to mention here that Adnan Azam for getting the connection submitted I-bond, GPA, Will etc.

3. Counsel for the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply and reiterated his original complaint. The complainant prayed that Mohd Adnan Azam be summoned by the court.
4. During the course of hearing, OP was directed to produce the K.No. file of the connection having CA no. 100260080 in the name of Abdul Mannan. It was also directed by the Forum to send notice to Adnan Azam to present before the Forum. Adnan Azam was issued notice to appear before the Forum.
5. Mr. Adnan Azam stated that his reply in Hon'ble High Court of Delhi should be treated as his reply in the present case also.
6. As per the reply submitted by Adnan Azam in the Hon'ble High Court of Delhi, he stated that "he never applied for a new connection or for transfer of existing connection in his name at property bearing no. 561, GF, Gali Hakimji, Chooriwalan, Jama Masjid, Delhi-110006. He further submitted that he does not know how the earlier electricity connection bearing CA no. 100260080 which was in the name of his deceased grandfather Mr. Abdul Mannan got disconnected as the electricity meters are installed outside the premises in question. The premises are under joint possession of all legal heirs of Lt. Mr. Abdul Hannan."

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7. OP was directed to produce the documents on basis of which they have effected the name change in the CA no. 100260080 of Abdul Mannan and issued CA no. 153922810.
8. From the perusal of the documents, it transpired that GPA issued by Abdul Hannan in favour of Adnan Azam is dated 22.04.2014 whereas the documents submitted by the complainant shows that Abdul Hannan expired on 01.05.2013. It is also noted by the Forum that the signatures of Adnan Azam are completely different in the GPA papers submitted with OP and in the reply filed by Adnan Azam in Hon'ble High Court of Delhi. It is clearly evident that the documents which OP received for name change are forged documents.
9. Hon'ble High Court of Delhi has ordered CGRF to expeditiously consider the petition and make an endeavor to dispose the same within specific period. Both the parties took ample time for filing relevant documents before the Forum for proper adjudication in the matter. The counsel for respondent no. 2 on hearing dated 03.07.2025 sought date in the month of August on account of non-availability. His prayer was granted, yet he failed to appear before the Forum on the specific date. This forum cannot go beyond this, thus heard the arguments of both the parties and reserved the matter for judgment.
10. From the narration of facts and material placed before us, it is clear that Adnan Azam has made his statement before the Hon'ble High Court of Delhi as well as this Forum that he has not applied for name change of the electricity connection. Also the documents filed before the OP no. 1 for name change are forged documents. Thus, CA no. 153922810 has been issued on the basis of forged documents and lacks legal validity.

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11. Therefore, we are of considered opinion that the name change done by OP is not correct. The OP should cancel the CA no. 153922810 which has been issued wrongfully and take necessary action as per prevailing law to effect name change in favour of legal heir. Meanwhile, the OP no. 1, should continue supply of electricity to the premises in question, provided the energy bills/dues are satisfied by the consumer.

OP is directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

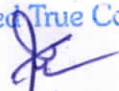
  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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